

SERVICE WARRANTY

SERVICE DEPARTMENT INFORMATION

PARTS ORDERS

For USA parts orders please call 1-800-637-0529 or fax us at 1-507-238-8271. For parts orders outside the USA, please call us at 1-507-238-4461 or fax us at 1-507-238-8271 and request the service department.

RETURNS

Brecknell
Attn: Service Department
1000 Armstrong Drive
Fairmont, MN 56031
Phone: 507-238-4461
Fax: 507-238-8291

RETURN POLICY

Items may only be returned from an official Brecknell dealer within 30 days of purchase for a credit or refund, freight prepaid, with prior return authorization approval from Brecknell. In the case of standard items, these returns may be subject to a restocking fee of 20% if returned in the original undamaged packaging and in an unused condition. Non-standard items may be returned during the 30-day period but restocking fees may vary based on the nature of the item.